ADDITIONAL INFORMATION ABOUT DATA PROTECTION

FLEXIBLECARHIRE.COM LTD wishes to inform you in a transparent manner, through this Privacy Policy, about all the processing we carry out with your data, the purposes for which we process it and the rights that you as a user can exercise over your personal data, as well as such as the time during which we will keep your data.

We inform you that by accessing our website you become a user. As a user, you declare that you have the necessary legal capacity to fully understand and accept the Privacy Policy. This Privacy Policy must be read together with our Cookies Policy and the General Conditions of Contract that regulate the online purchase of our products.

Thanks for visiting our website.

1. WHO IS RESPONSIBLE FOR THE PROCESSING OF YOUR DATA?

- Identity: FLEXIBLECARHIRE.COM LTD (hereinafter FLEXIBLECARHIRE.COM LTD), with VAT nº GB927 8312 07, is responsible for processing
 of your personal data that you provide us.
- Postal Address: 6 Ambition Business Centre, Pindar Road, Hoddesdon (Hertfordshire) EN11 0FJ U.K.
- Telephone: 0800 254 5101
- Email: <u>data.protection@flexibleautos.com</u>

2. WHAT IS PERSONAL DATA AND PROCESSING?

A personal data is that which identifies or allows to identify a person. For example, the data that can directly identify a person is the name and surname, while the ID number can identify them. Personal data includes information such as mobile phone, email address, date of birth and gender, among others. It could also include numerical identifiers such as the IP address of your computer, as well as the information obtained through cookies.

A treatment of a personal nature is any operation or set of operations that we carry out on your personal data, such as, for example, the collection, registration, conservation, use and communication of your data.

3. WHAT KIND OF INFORMATION DO WE COLLECT?

In order to correctly carry out the data processing collected in this Privacy Policy, we need to collect certain information about you. Therefore, we collect the information you provide us through the channels of interaction and communication with FLEXIBLECARHIRE.COM LTD. The data that we can collect about you through these channels are name and surname, ID number, email address, mobile phone number, address, purchase history, characteristics, preferences, tastes, responses to satisfaction surveys, opinions about products, delivery of orders, etc., data related to the method of payment, interaction with customer service, processing of claims and returns, information on profiles on social networks and information on the use and navigation of the web (web page from which you arrive at the Website, layers of the same visited, processes started and abandoned, IP address, time you have remained on the Website).

4. THROUGH WHAT WAYS DO WE COLLECT YOUR PERSONAL DATA?

At FLEXIBLECARHIRE.COM LTD we only collect and process information that you provide us through the following means:

- 1. Completion of the user account registration;
- 2. Purchase form for any of our products;
- 3. By subscribing to our newsletter and/or to receive commercial communications;
- 4. Interaction with customer service;
- 5. Browsing the page www.flexibleautos.com; and
- 6. Interaction with FLEXIBLECARHIRE.COM LTD on social networks

5. WHAT ARE YOUR RIGHTS WHEN YOU PROVIDE US WITH YOUR DATA?

Next, we provide you with the rights that you can exercise as a user of the website:

Rights	What does it mean?
Right of access	You have the right to have FLEXIBLECARHIRE.COM LTD confirm whether or not it is processing your personal data and, if so, the right to know what data it is processing.
Right of rectification	It consists of the possibility that you can modify those data that are inaccurate or incomplete, and you must indicate in the rectification request what data you want to be modified.
Right of opposition	You can object at any time to the processing of your personal data, except in those cases provided by law. Thus, except in the cases in which it is legally established that you cannot exercise this right (for example, when the legitimate basis for processing your personal data is the execution of a contract or the fulfillment of a legal obligation on our part) You have the right to object at any time, for reasons related to your particular situation, to the processing of personal data concerning you. In addition, this right may be exercised when the data processing is based on our legitimate interest. In case you exercise this right, FLEXIBLECARHIRE.COM LTD will stop processing your personal data, unless we prove compelling legitimate reasons for the treatment that prevail over your interests, rights and freedoms, or for the formulation, exercise or defense of claims .
Right of deletion	This right allows the cancellation of your personal data. Once you exercise this right, your data will not be deleted immediately, but will be kept blocked in a way that prevents its treatment, without prejudice to its being made available to public administrations, judges and courts, for the attention of possible responsibilities that have arisen. treatment during its prescription period. Once this period has been reached, your data will be duly anonymized or deleted.

Right to data portability	You have the right to copy and transfer the data you have provided to us to a data controller other than FLEXIBLECARHIRE.COM LTD. It is only possible to exercise this right when the treatment is based on the execution of a contract or on your consent and the treatment is carried out by automated means.				
Right to limitation of treatment	This right allows you to ask us to suspend the processing of your data when:				
	 Challenge the accuracy of the data, while FLEXIBLECARHIRE.COM LTD. verify this accuracy. You have exercised your right to oppose the processing of your data, while verifying whether the legitimate reasons of FLEXIBLECARHIRE.COM LTD prevail over yours as the interested party. Likewise, this right allows you to request FLEXIBLECARHIRE.COM LTD. to keep your personal data when: 				
	 The data processing is unlawful and as an interested party you oppose the deletion of your data and instead request a limitation of its use. FLEXIBLECARHIRE.COM LTD. You no longer need your personal data for the purposes of the treatment, but you need them for the formulation, exercise, or defense of claims. 				
How to exercise these rights?	You can exercise your rights by sending us your request to the following email address <u>data.protection@flexibleautos.com</u> or by post, by means of a written and signed request, accompanied by a photocopy of your Passport, addressed to the following address: 6 Ambition Business Centre, Pindar Road, Hoddesdon (Hertfordshire) EN11 0FJ U.K.				
	Likewise, we inform you that, in the event that you consider that FLEXIBLECARHIRE.COM LTD has not correctly fulfilled the exercise of your rights, you may file a claim with the Information Commissioner's Office (ICO). If you want more information visit its website https://ico.org.uk/ or contact them through the telephone number 0303 123 1113.				

6. WHAT PROCESSES DO WE CARRY OUT WITH YOUR PERSONAL DATA?

We want to be transparent with you and inform you about the operations we carry out with your data and the purposes for which we process said data. For this reason, we have proceeded to separate the relative information into independent tables. Each descriptive table of each processing of personal data collects the following information:

For what purposes do we process your data?

In this column we explain why and for what purpose we process your personal data.

• What is the legal basis that legitimizes us for the treatment of your data?

The data protection regulations require that for the treatment of your personal data we have a basis that legitimizes said treatment. Thus, to treat your personal information we rely on the following legal bases:

- Legitimate interest: As a company, FLEXIBLECARHIRE.COM LTD. has a legitimate interest in collecting and processing your personal data in order to study and analyze the suitability of our Website and products, study whether they adapt to the needs of our customers and users or, on the contrary, should be modified. in some specific aspect or they can be improved to better adapt to said needs or new market trends. It also has a legitimate interest in maintaining regular contact with its customers and users to keep them informed about its news, promotions and products and to recommend or offer them those products that best suit their needs, characteristics and preferences. In any case, this legitimate interest is based on an analysis of the proper balance of our interests in processing your personal data and your rights and freedoms. The result of said analysis will determine whether or not we can use your personal information for the treatments described in this Privacy Policy.
- The execution of the contract: at the moment that you expressly accept the General Conditions of Contract, you become part of the purchase contract of the product signed with us. In order for us to comply with the obligations contained in these General Conditions of Contract, we need to collect and process your personal data. Therefore, your refusal to provide us with the personal data that is necessary to process the General Conditions of Contract will imply the impossibility of you being able to buy products with FLEXIBLECARHIRE.COM LTD.
- Legal Obligation: FLEXIBLECARHIRE.COM LTD. acts as the controller of your data and that is why it must comply with a series of obligations imposed by accounting, tax, data protection, consumption, etc. regulations. Therefore, FLEXIBLECARHIRE.COM LTD will maintain the confirmation of those users who have requested the deletion of their data on a deletion list, in compliance with the legal obligation derived from Regulation (EU) 2016/679 of the European Parliament and of the Council, of April 27, 2016, regarding the protection of natural persons with regard to the processing of personal data and the free circulation of these data and by which Directive 95/46/EC is repealed.
- Your consent: In the event that FLEXIBLECARHIRE.COM LTD wishes to carry out any processing of your data whose legal justification cannot be based on the legal basis explained above, such as by contacting us through our customer service, We will previously request your consent for said treatment. In any case, we inform you that, in such cases, you can always withdraw your consent at any time.

• How long do we keep your data?

This column informs as a guide for how long your data will be kept. The conservation time will depend in any case on the treatment that is carried out on your personal information. You must bear in mind that certain accounting, tax, consumer, data protection and contract regulations may oblige us to keep certain customer and user data for a certain time.

• What are your rights when you provide us with your data?

This column describes the rights that you can exercise over your personal data according to the treatment that is carried out on them. You should bear in mind that depending on the legal basis that legitimizes the processing of your data, your rights may be limited.

Below you will find a description in greater detail of the different treatments that FLEXIBLECARHIRE.COM LTD performs on your personal data:

1. Management of the online reservation of a product

For what purposes do On what legal basis do		How long do we keep your personal data?	What are your rights	
we process your data?	we process your data?		and how can you	
			exercise them?	
 Properly process the reservation of the car or motorhome. Process the sending of confirmation email of the reserved verseluct 	Execution of the contract signed by FLEXIBLECARHIRE.COM LTD and the client	Your personal data will be processed by FLEXIBLECARHIRE.COM LTD while the purchase contract signed by FLEXIBLECARHIRE.COM LTD and the customer is in force. Subsequently, the personal data provided will be kept during the legally stipulated period of prescription of the actions that may arise as a result of or in relation to the purchase contract signed by	You may exercise the rights described in section 5 of this privacy policy, as stipulated in said section.	
 reserved product. Manage any incident related to the purchased product and its returns. 		FLEXIBLECARHIRE.COM LTD and the client. Once the maximum period of data retention has been reached, FLEXIBLECARHIRE.COM LTD will anonymize or delete the customer's personal data.		

2. Website user account management

For what purposes do we	On what legal basis do we process your data?	Durante cuánto tiempo conservamos sus datos	Cuáles son sus derechos y
process your data?		personales?	cómo puede ejercerlos?
 Correctly process the creation of the user account on the web. Provide support to the user in the processes of forgetting and recovering the password. Enable a section where the user can configure their personal data and the permitted processing of their data. Include a list with the history of orders placed. 	User consent.	Your personal data will be processed by FLEXIBLECARHIRE.COM LTD as long as the user does not request the deletion of their data or as long as the user account remains active. The account will be considered inactive when the user has not accessed it for a period of 2 years. After the period of inactivity, FLEXIBLECARHIRE.COM LTD will anonymize or delete the user's personal data.	You may exercise the rights described in section 5 of this privacy policy, as stipulated in said section.

3. Contact and customer service

For what purposes do we process your data?	On what legal basis do we process your data?	How long do we keep your personal data?	What are your rights and how can you exercise them?
 Provide customer service by resolving doubts and responding to queries and requests for information. Recording of the interaction maintained with FLEXIBLECARHIRE.COM LTD through the customer service channels 	User consent	The personal data of the interested party will be processed by FLEXIBLECARHIRE.COM LTD as long as it is necessary to effectively manage the user's request or until they exercise their right of deletion or opposition. Subsequently, the personal data provided will be kept during the legally stipulated period of prescription of the actions that may arise. Once the maximum term of conservation of personal data has been reached, FLEXIBLECARHIRE.COM LTD will anonymize or eliminate the user's personal data.	You may exercise the rights described in section 5 of this Privacy Policy, as stipulated in said section.

For what purposes do we process your data?	On what legal basis do we process your data?	How long do we keep your personal data?	What are your rights?
 Process the subscription to our newsletter. Manage the cancellation of the news newsletter when requested by the user. 	User consent.	Your personal data will be processed by FLEXIBLECARHIRE.COM LTD until you exercise your right of opposition or deletion or withdraw your consent. Subsequently, the personal data provided will be kept during the legally stipulated period of prescription of the actions that may arise. Once the maximum period of data retention has been reached, FLEXIBLECARHIRE.COM LTD will anonymize or delete the customer's personal data.	You may exercise the rights described in section 5 of this Privacy Policy, as stipulated in said section.

5. Marketing actions, advertising and sending of commercial communications by electronic means

For what purposes do we process your data?	On what legal basis do we process your data?	How long do we keep your personal data?	What are your rights?
 Advertising online and on social networks of own products (remarketing cookies). Sending non- personalized commercial communications for advertising and promotional purposes. 	The legal basis for the processing of your data is the consent of the users in the case of cookies and for sending commercial communications the consent of the user or, in the event of a prior legal relationship, legitimate interest of FLEXIBLECARHIRE.COM LTD to maintain regular direct communication with its customers for marketing purposes.	The personal data provided will be kept until you exercise your right of opposition or deletion or withdraw your consent. Once the maximum period of data retention has been reached, FLEXIBLECARHIRE.COM LTD will anonymize or delete the user's personal data	 You have the right to object to receiving commercial communications at any time. You can do it through the following ways: Revoking your consent at any time by sending an email requesting it to: data.protection@flexibleautos.com. Following the instructions at the foot of the body of each of the electronic communications you receive. Likewise, you may exercise the other rights described in point 5 of this privacy policy, as stipulated therein.

6. Maintenance of updated suppression lists to avoid being contacted

For what purposes do we process your data?	On what legal basis do we process your data?	How long do we keep your personal data?	What are your rights?
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 Maintain a suppression list with the confirmation of those users who have requested the suppression of their data or their opposition to their processing. 	Legal obligation: Regulation (EU) 2016/679 of the European Parliament and of the Council, of April 27, 2016, regarding the protection of natural persons with regard to the processing of personal data and the free circulation of these data and repealing Directive 95/46/EC obliges us to respect your rights and maintain evidence of our compliance with your request to exercise the right of cancellation.	We will keep your personal data during the legally established period for the filing of any claim in relation to the effective or deficient response on our part to the right of deletion or opposition that you have exercised. Once the maximum period of data retention has been reached, FLEXIBLECARHIRE.COM LTD will anonymize or delete the user's personal data.	The rights described in section 5 of this Privacy Policy are limited as this is a treatment based on a legal obligation.
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7. Analysis of use, operation and improvement of the website

For what purposes do we process your data?	On what legal basis do we process your data?	How long do we keep your personal data?	What are your rights?
 Recognize the user when he returns to the corporate website. Facilitate the sharing of corporate website content through social networks and communication channels. Maintain security and protect the corporate website from malicious use. Adapt the website to the type of device used. Adapt the website to the type of device used. Adapt the website to the personalization criteria chosen by the user and remember them. Study possible improvements to the website to optimize the usability experience and implement them. Show the correct web content requested by the user at all times. 	User consent	We will keep your personal data for the period that each type of cookie needs or until you withdraw your consent or exercise your right to object.	You may exercise the rights described in point 5 of this Privacy Policy, as stipulated in the aforementioned section. You can also parameterize the use of cookies through the Internet browser you use to browse the Website.

7. TO WHOM DO WE COMMUNICATE YOUR PERSONAL DATA?

FLEXIBLECARHIRE.COM LTD will only disclose the personal information that you provide us through the channels described in the fourth section when it is strictly necessary for the provision of the online shopping service.

Likewise, it is possible that we can communicate your personal data to other third parties, prior legal requirement or basis that legitimizes the communication:

- Legal advisors
- Courts
- Tax administration
- Government agencies and Public Administration
- State Security Forces and Bodies

• Data Processors who, in order to provide the necessary services, must access certain information and/or personal data. The data may be transferred to providers with access to data with whom the obligations and responsibilities assumed in the processing of the data are formalized, as Treatment Managers. FLEXIBLECARHIRE.COM LTD signs the corresponding treatment order contracts that include the due guarantees regarding the treatment of personal data, confidentiality and cancellation, destruction or return.

In order to ensure a fair and transparent processing of your personal information, we will adopt the appropriate procedures that will include the implementation of technical and organizational measures that take into account the possible risk and correct any inaccuracies identified in the personal data processed, so that the The risk of any error is minimized by treating your data fairly and securely.

All information you provide to us is stored on secure servers. Unfortunately, the transmission or communication of information over the Internet is not completely secure. Thus, once we have received all your information, we will use strict security procedures to try to prevent any unauthorized access.

Likewise, we ensure that our service providers also have adequate security standards for the protection of personal data to which they have or may have access, in accordance with the applicable data protection legislation.

9. CHANGES IN THIS PRIVACY POLICY

This Privacy Policy may vary over time due to possible changes in criteria followed by the competent control authority in matters of data protection at any time. FLEXIBLECARHIRE.COM LTD therefore reserves the right to modify this Privacy Policy in order to adapt it to said criteria, as well as to new jurisprudence or legislation.

Latest version: October 2022

10. CONTACT

If you have any questions about the processing we carry out on your personal data, you can contact us by email: data.protection@flexibleautos.com

COOKIES POLICY

At Flexible Car we use our own cookies so that you can browse the website with ease. These cookies are technical, so they do not require the User's consent.

This Cookies Policy explains what cookies are, how Flexiblecarhire.com LTD uses them. (hereinafter, "Flexible Autos") on its website https://www.flexibleautos.com/ (hereinafter, the "Website") and how the user can manage them.

1. WHAT IS A COOKIE?

A cookie is any type of data storage and retrieval device used in a user's terminal equipment for the purpose of storing information and retrieving information already stored. Thus, cookies are small data files that are stored on the user's computer and contain certain information about the user's visit to the Website. The cookie is downloaded by the device you use to access the Website and stored on the hard drive of that device. In this Cookies Policy we use the word cookie to refer to all the files that store information in this way.

Cookies have various uses, including allowing the Website to recognize your device when you visit us again, ensuring that you receive the correct content or saving information with preferences or services that the user has provided us. Cookies do not harm the user's device.

2. WHAT KIND OF COOKIES DO WE USE?

Cookies can be differentiated taking into account the purpose for which they are used, their duration or who manages them. It is important to bear in mind that the same cookie can belong to different categories. Below is a description of the cookies used on the Website:

A) According to the purpose of the cookies

Technical cookies: Technical cookies are those that allow the user to navigate through the Website and use the different options or services that it offers. Our Website uses technical cookies, some of which are essential for the Website to function, such as, for example, cookies that allow us to identify users so that they can enter their private access or maintain a session with the server. . If the user decides not to enable these cookies, browsing the Website may not be possible or it may be much less satisfactory because there is content that they cannot see or functionalities that they cannot use.

B) According to the entity that manages them

Own cookies: These are the cookies sent to your terminal from a computer or domain managed by FLEXIBLE AUTOS and from which the requested service is provided.

C) According to the activation period

Session Cookies: These are cookies designed to collect and store data while the user accesses the Website.

3. WHAT COOKIES CAN YOU FIND ON OUR WEBSITE?

At FLEXIBLE AUTOS we use both our own and third-party cookies on the Website for different purposes. The cookies used by FLEXIBLE AUTOS are the following:

Cookie	Responsible	Туре	Duration	Purpose
ASP.NET_SessionId	Flexiblecarhire.com LTD	Technical	Session	Log in.

4. HOW TO DISABLE AND BLOCK COOKIES?

We inform you that, in addition to using our cookie management panel, you can also disable or block cookies by activating your browser settings, allowing you to reject the installation of all or some of the cookies. If you reject cookies, you will still be able to use our website, although the use of some of the services may be limited and, as a consequence, your experience on our Website will be less satisfactory.

If you wish to withdraw your consent related to this Cookies Policy, you must delete the cookies stored on your computer through the settings and configurations of your internet browser.

You can allow, block or delete the cookies installed on your computer by configuring the browser options installed on your computer. For more information on how to adjust your cookie settings in the following browsers, we refer you to the relevant link:

Internet Explorer: https://support.microsoft.com/en-en/help/17442/windows-internet-explorer-delete-manage-cookies

Firefox: https://support.mozilla.org/en

Chrome: https://support.google.com/chrome/answer/95647?hl=en

Safari: https://support.apple.com/en-ng/guide/safari/sfri11471/mac

5. CHANGES IN THE COOKIES POLICY

It is possible that this Cookies Policy is subject to changes or modifications, therefore we recommend that you review this policy every time you access our Website in order to be properly informed about how and why we use cookies.

6. CONTACT

If you have any questions, comments or suggestions about the Cookies Policy, please contact us through the email address <u>data.protection@flexibleautos.com</u>

Latest version: OCTOBER 2022

TERMS AND CONDITIONS OF USE OF THE WEBSITE www.flexibleautos.com

- 1. CORPORATE DATA
- 2. PURPOSE AND SCOPE OF APPLICATION
- 3. ACCESS AND ACCEPTANCE OF THE TERMS AND CONDITIONS
- 4. OBLIGATIONS OF THE USER OF THE WEBSITE
- 5. PERSONAL DATA PROTECTION AND COOKIES POLICY
- 6. RESPONSIBILITY REGIME
- 7. INTELLECTUAL AND INDUSTRIAL PROPERTY RIGHTS
- 8. LINKS TO THIRD PARTY WEBSITES
- 9. DURATION AND MODIFICATION OF THE TERMS AND CONDITIONS
- 10. CONTACT
- 11. JURISDICTION AND APPLICABLE LAW
- 12. GENERAL CONCEPTS

1. CORPORATE DATA

The company FLEXIBLECARHIRE.COM LTD, with registered office at 6 Ambition Business Centre, Pindar Road, Hoddesdon (Hertfordshire) EN11 OFJ U.K, with VAT nbr GB927 8312 07 (hereinafter, "FLEXIBLE AUTOS" or the "Company" or "We" or "Us") is the owner and is legally responsible for www.flexibleautos.com (hereinafter, the "Website" or the "Web").

FLEXIBLE AUTOS makes the Web available to Internet users (hereinafter, the "User" or "Users" or "You") so that they can learn more about FLEXIBLE AUTOS, know the services we provide and to contact us or to ask for information.

2. PURPOSE AND SCOPE OF APPLICATION

These general conditions of use of the website (hereinafter, the "**Terms and Conditions**") regulate, together with the Privacy Policy and the Cookies Policy, the use of the website, as well as the relationship between FLEXIBLE AUTOS and the Users of the Website. These Terms and Conditions specifically establish the rules that Users who use the Website must comply with.

These Terms and Conditions will always be accessible to Users on the Website in the same language as the Website so that You can check, review, download or print them at any time.

The Terms and Conditions, as well as the Privacy Policy and the Cookies Policy have been drafted in accordance with current regulations on consumer rights, Internet and electronic commerce and personal data protection in force in the UK and the EU.

3. ACCESS AND ACCEPTANCE OF THE TERMS AND CONDITIONS

Access to the Website is free, except for the part related to the cost of the connection through the telecommunications network provided by the Internet access provider contracted by You.

Users can freely browse the website and access it as many times as they want. To browse the Website with all its features, you must register as a user.

By accessing the Website, Users declare that they are of legal age and that they have the necessary legal capacity to browse the Website as well as to fully understand and accept these Terms and Conditions.

OBLIGATIONS OF THE USER OF THE WEBSITE

By accessing the Website, the User agrees to use the Website in accordance with these Terms and Conditions, good faith and current legislation. Likewise, by using the Website, you declare and guarantee that you are of legal age and that you understand and accept these Terms and Conditions. Any fraudulent, abusive, illicit use, or use contrary to good faith by the Users of the Website and its functionalities is strictly prohibited.

In any case, the User must refrain from:

- 1. Reproduce, distribute, publicly communicate, transform or modify the Website or any of its contents, including these Terms and Conditions, regardless of the purpose of said use, without the prior written authorization of FLEXIBLE AUTOS.
- 2. Enter data programs on the website or on its network that may cause damage to the computer systems of FLEXIBLE AUTOS, its suppliers or third parties.
- 3. Carry out any type of illicit, fraudulent activity or contrary to these Conditions of Use, current legislation and/or good faith or that prevents and/or hinders the correct use of the Website or its contents.
- 4. Insert in web pages, platforms, forums, chats, blogs, or social networks of third parties any type of link that allows linking or reproducing the website or any content thereof with said websites, platforms, forums, chats, blogs, or networks other than social networks unless the link only links directly to the main page of the website without being able to reproduce it in any way.
- 5. Link or reproduce the Website or its contents from websites, platforms, forums, chats, blogs or external social networks that are contrary to the law, offensive or attack human dignity, fundamental rights or FLEXIBLE AUTOS itself and / or may be considered criminal.
- 6. Introduce and/or disseminate content on the website that violates human rights and the dignity of people, such as, for example, racist, xenophobic, pornographic content or content that advocates terrorism.

4. PROTECTION OF PERSONAL DATA AND COOKIES

As established in our Privacy Policy, FLEXIBLE AUTOS undertakes to process User data while always respecting their confidentiality and privacy and in accordance with the purposes for which said data is collected. FLEXIBLE AUTOS is committed to its obligation to store and treat the personal data of the Users of the Website in a secure manner, applying in its treatment all the necessary security measures to avoid alteration, loss, treatment or access by unauthorized third parties in accordance with what is established in current legislation on the protection of personal data. For more information on how we process your personal data, please read our Privacy Policy and Cookie Policy on previous pages.

5. LIABILITY REGIME

Users must use the Website and its content in accordance with the provisions of these Terms and Conditions, current legislation and good faith. Any use of the Website or its contents contrary to these Conditions of Use, the law or good faith is expressly prohibited, regardless of whether said use has an economic purpose or not.

The User will be responsible for any damage or harm caused to FLEXIBLE AUTOS or to third parties derived directly or indirectly from any use made of the Website or its contents contrary to these Terms and Conditions, the law, public order and/or the good faith

FLEXIBLE AUTOS requires services provided by third parties so that the Website and its content are accessible to Users. It is possible that despite the efforts made by FLEXIBLE AUTOS to keep the Web available and accessible, it may be suspended, interrupted or canceled for reasons beyond FLEXIBLE AUTOS. For this reason, FLEXIBLE AUTOS does not guarantee the absence of interruptions or errors in accessing the website or its content, nor that it is always updated or shown in its latest version. Consequently, FLEXIBLE AUTOS declines any responsibility for damages that may affect the User as a result of the suspension, interruption, lack of continuity, network failure or disconnection of the Website.

In no case and in no case FLEXIBLE AUTOS will be responsible for the damages or losses caused to the User derived from causes not attributable to FLEXIBLE AUTOS, such as, by way of example and in no case limited to, natural disasters, situations of force majeure or extreme urgency, viruses, harmful components, browser malfunctions, computer intrusions or third party attacks.

6. INTELLECTUAL AND INDUSTRIAL PROPERTY RIGHTS

The Website and its content are subject to protection under the regulations on Intellectual and Industrial Property. FLEXIBLE AUTOS is the owner and/or has duly licensed all Intellectual and Industrial Property rights on the Website and its content.

Any form of reproduction, distribution, public communication, transformation and, in general, any other act or form of exploitation, whether for commercial and/or free purposes, of the website and/or its contents, without the prior and express consent of FLEXIBLE AUTOS.

FLEXIBLE AUTOS reserves all Intellectual and Industrial Property rights over the Website and its content. In no case does access to the Web or browsing the Website imply a transfer and/or license of any kind by FLEXIBLE AUTOS of the Intellectual or Industrial Property rights of the Web and its content.

Through the reproduction, dissemination, publication, sharing, or sending to the User of any content on or through the Web, it guarantees FLEXIBLE AUTOS that it is the legitimate owner of the same or that it is the owner of the image rights, Intellectual Property and/or Industrial or any other necessary for their use, reproduction and public communication about them. Likewise, by reproducing, disseminating, publishing, sharing, or sending any content, regardless of its nature or content, on or through the Web, you grant FLEXIBLE AUTOS free of charge on said content on a non-exclusive basis, for all, up to that the works enter the public domain and irrevocably all the rights of exploitation of the intellectual property in all its modalities, including the power to sublicense said rights to third parties.

7. LINKS TO THIRD PARTY WEBSITES

Third-party websites, platforms, forums, chats, blogs or social networks that link to the Website must clearly state that they do not have the authorization or supervision of the Company and that said link does not imply or imply an association of any kind between FLEXIBLE AUTOS and third-party websites, platforms, forums, chats, blogs, or social networks that link to the Web.

In any case, any link that has the Web as its destination must go directly to the home page or home page of the web by clicking on the URL address of the web, covering the entire screen of the home page or home page. of the Web.

FLEXIBLE AUTOS is not responsible in any case and under any circumstances, for the content, information or data related to the Web, its content or any other material contained in the websites, platforms, forums, chats, blogs, or social networks of third parties that link or link to the web.

It is expressly prohibited to link or link to the website from websites, platforms, forums, chats, blogs or social networks contrary to law, morality and good customs, especially those with pornographic, illicit, illegal content or attempts against the rights humans.

On the other hand, the website may contain links to third-party websites, platforms, forums, chats, blogs, or social networks. Despite the efforts of FLEXIBLE AUTOS, we do not have the human and/or technical means to know or control the information and/or content that appears on third-party websites. For this reason, in no case will FLEXIBLE AUTOS be responsible for the content of third-party linked sites from the Website and in no case may said links be considered effective knowledge of the content of the sites to which they link.

The websites, platforms, forums, chats, blogs or social networks of third parties that link to the Web must clearly inform that they do not have the authorization or supervision of the Company and that said link or link does not imply, imply or implies association of any kind between FLEXIBLE AUTOS and the websites, platforms, forums, chats, blogs or social networks of third parties that link or link to the Web.

8. DURATION AND MODIFICATION OF THE TERMS AND CONDITIONS

These Terms and Conditions will be in force for as long as they are available to Users on the Web. As soon as the Terms and Conditions are totally or partially modified or updated, these conditions will cease to be in force, the new Terms and Conditions being those that regulate the use of the Web and the relationship between FLEXIBLE AUTOS and the Users.

FLEXIBLE AUTOS informs Users that these Terms and Conditions may change over time. Therefore, FLEXIBLE AUTOS reserves the right to modify these Terms and Conditions when they occur due to changes on the Web; corporate changes of FLEXIBLE AUTOS or its corporate group; economic, operational or commercial circumstances or changes in the business model of FLEXIBLE AUTOS and / or legislative or jurisprudential developments. In case of modification of these Terms and Conditions, FLEXIBLE AUTOS will inform the Users on the home page of the Web about said circumstance so that the Users are duly informed and can consult the revisions, modifications or updates to their entire satisfaction.

9. CONTACT

Users can contact FLEXIBLE AUTOS via email (<u>data.protection@flexibleautos.com</u>) to resolve any problem or question they may have.

10. JURISDICTION AND APPLICABLE LAW

These Terms and Conditions together with the Privacy Policy and the Cookies Policy are governed by current British regulations. In case of dispute, FLEXIBLE AUTOS and the User will submit for conflict resolution to the jurisdiction that corresponds to the User in accordance with the applicable regulations.

11. GENERAL CONCEPTS

In no case the lack of exercise of its rights by FLEXIBLE AUTOS may be understood as a waiver of the same.

The headings contained in these conditions are merely indicative or informative, in such a way that they do not affect or expand the interpretation of the same.

If any of the clauses contained in these Conditions were declared null, abusive, or inapplicable, totally or partially, by a judicial or administrative body, said declaration will individually affect the clause in question, taking it for no and without the declaration of nullity, abuse or inapplicability is not extended in any case to the rest of the conditions, which will be maintained.

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